

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April - 2022	-	1	1	-
2	May - 2022	-	0	0	0
3	June – 2022	0	1	0	1
4	July - 2022	1	0	1	0
5	August – 2022	0	0	0	0
6	September -2022		1	1	0
7	October – 2022	0	0	0	0
8	November – 2022	0	0	0	0
9	December – 2022	0	0	0	0
10	January – 2023	0	2	2	0
11	February-2023		5	3	2
	Grand Total	0	10	8	2

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	Nil	2	2	Nil
2	2018-19	Nil	6	6	Nil
3	2019-20	Nil	3	3	Nil
4	2020-21	Nil	7	7	Nil
5	2021-22	Nil	9	9	Nil
6	2022-23	Nil	10	8	2
	Grand Total	Nil	37	35	2