

Investors complaints/grievances shall be attended, and reply will be given to the clients immediately.

All the mails received are duly monitored and redressed by the CCap. The complaints/grievances received in writing, mail, verbally, etc. are centrally monitored and redressed and recorded with all the necessary steps taken for redressal of the same.

The following are the investor grievance escalation matrix.

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Ms. B Nandhini	COINDIA Building Complex, 340-342, Avarampalayam Road K R Puram Coimbatore - 641 006	93447 74181/ 0422 -26 26 771-5;Extn : 122	nandhini@coimbatorecapital.net
Head of Customer care	Mr N Dukkaram	COINDIA Building Complex, 340-342, Avarampalayam Road K R Puram Coimbatore - 641 006	97905 96111/ 0422 -26 26 771-5;Extn : 123	dukkaram@coimbatorecapital.net
Compliance Officer	Ms. P. Kokilamani	COINDIA Building Complex, 340-342, Avarampalayam Road K R Puram Coimbatore - 641 006	84280 72227/ 0422 -26 26 771-5;Extn : 124	kokila@coimbatorecapital.net
CEO	Dr K Sabapathy	COINDIA Building Complex, 340-342, Avarampalayam Road K R Puram Coimbatore - 641 006	98422 31554	ksabapathy@gmail.com

Clients can also lodge a complaint to designated email id "igr@coimbatorecapital.net". The said mail shall be received by all the Heads of Department and the Compliance Officer. The complaint shall be attended, and reply shall be given immediately on receipt of the complaint mail.

All the investor grievances are monitored and redressed by the Compliance Officer, and this essentially takes care of the necessary escalation in case of any long pending and serious complaint, otherwise the same are taken care of by the Compliance Officer with the support of the Compliance team.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>
Or SEBI at <https://scores.gov.in/scores/Welcome.html>
Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.